

THE NEXT LEVEL OF SOCIAL ENGAGEMENT

NJoin service allows you to quickly and easily create customer engagement logic **across multiple channels**. Your clients can send personalized campaigns and messages to their customers and measure the response, initiate interactive conversations with their customers for specific actions, receive requests or orders from the customers or even provide automated customer support.



Personalize & Measure

Personalize and distribute your promotional message and automatically measure takeup rate through our intuitive UI

Your system can do this in minutes!

- » Good morning and happy Birthday! Here's a free pizza coupon for you today!
- » We missed you at our store, visit us this week and show this coupon for an extra 20% discount!
- » Here's a thank you coupon for our loyal customer!



Interactive Conversation

Create interactive conversation with your users to provide information or even convert your users through our intuitive UI

Your system can do this in minutes!

- » Would you like to register for our membership?
 - Yes
- » Thank you for registering, your member ID is 100485
- » Would you like to receive our daily promotion?
 - Sure!



Order Goods & Services

Allow your users to order goods and services through chatting. Create as interactive conversation as you want through our intuitive UI.

Your system can do this in minutes!

- Can I get 1 large hawaiian pizza and 2 coke cans
 - » Please confirm your order:
 - » 1x Large Hawaiian Pizza
 - » 2x Cans of coke
 - Yes
 - » Your order will be delivered within 30 minutes!



Customer Support

Create an automated support system that answers basic questions and gathers feedback for you. Forward to human support as necessary.

Your system can do this in minutes!

- What time do you close today?
- Do you have any special promotion this weekend?
- I want to complain on your service
 - » Sorry to hear that, please share us your concern
- It takes more than 30 mins for the food to arrive
 - » Thank you for sharing, we've noted your concerns to our staff for improvement in the future.



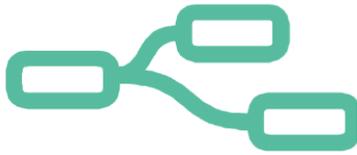
Machine-to-Human

Improve our staff and employees' efficiency by letting them talk to the system through their favorite messaging app

Your system can do this in minutes!

- » Hi, have you had any meeting with any client today?
 - Yes, with Pizza Hut company from 3pm - 5pm
 - » Who did you meet with? Brian, Kathy, Alex or John?
 - Brian and Alex.
 - » What was the meeting about? Any next step?
 - Brief them about our partnership. Next step is to get back to them with our ROI analysis
 - » Thank you. Your meeting has been logged

WHY NJOIN



Easily create your customer engagement logic with simple drag-and-drop UI



Connect to multiple social channels without any effort with our prebuilt components



Integrate with your system to provide richer customer experience and capabilities



Setup-free. Get the service up and running within seconds!



Stable and secure, run on certified data center & support for multi-location deployment



No upfront investment. Pay for only what you use

+ Our NJoin Service

Built on Node-RED opensource technology that runs on Node.js highly scalable engine, NJoin service gives the user a highly flexible business logic creator and integration service within seconds and can scale to millions of users without a hassle.

* Deploy the service within seconds

NJoin service is always ready and runs in the cloud. Users can start the service within seconds and access their NJoin service over the internet with their usual web browser.

* Create interaction logic through simple UI

NJoin services allows the client to easily create application logic that interact with users and integrate with their system through a simplistic drag-and-drop UI. The client can define their interaction within seconds and deploy to the running server with a single button click.

* Prebuilt and custom components

NJoin services provide the client with prebuilt nodes to help them easily create logic and integration without any programming. The client can also creates custom nodes for their own user through Node.js language

